

1st International Actinic Keratosis (AK) Congress

General Terms and Conditions for the Event

1. **Scope of Application**

These terms and conditions apply exclusively to the purchase of congress and event tickets concluded online, in writing or orally between medtis GmbH and the ticket purchasers.

Additional event-specific terms and conditions of participation can be viewed on the respective event page.

2. **Conclusion of the Contract**

By completing the registration, the registering person submits a binding offer to conclude a contract. The contract comes into effect as soon as the online registration has been successfully completed and the participant is given the opportunity on the confirmation page to download their invoice or booking confirmation. In addition, a confirmation is sent by e-mail to the participant and the invoice is sent to the purchaser. However, these confirmations are not a prerequisite for the conclusion of the contract.

In the case of registrations made by telephone or in writing, the contract is deemed concluded upon dispatch of the invoice and/or booking confirmation.

3. **Invoicing and Payment Terms**

Invoicing is carried out on behalf of the organizer by medtis GmbH, including the applicable value-added tax.

The invoice amount must be paid in full upon receipt of the invoice or booking confirmation and within the specified deadline. In all cases, payment must have been received in full before the start of the event.

A processing fee of CHF 25.– will be charged for each repeated reminder.

4. **Changes and Cancellations**

Additional bookings are generally possible free of charge.

Name changes are permitted before any cancellation against the fees stated on the registration page.

Cancellations are subject to the deadlines and costs listed on the event website. Within 24 hours of booking, cancellation is free of charge, provided that written confirmation from medtis GmbH is available. After the start of the event, free (partial) cancellation is excluded.

Any bank charges incurred in the event of returned direct debits shall be borne by the payment recipient.

Changes or the booking of additional services are possible free of charge.

Name changes will be charged at a processing fee of CHF 20.–.

Cancellations

In the event of full cancellation, the following cancellation fees shall apply:

- From 24 hours after registration: CHF 25.–
 - From 10 December 2026: 100% of the total booking amount
- Bookings may be cancelled free of charge within 24 hours of booking.
Bank charges for returned direct debits via bank transfer shall be borne by the recipient of the credit.

Partial Cancellations and No-Show

In the event of partial cancellations, the same conditions as for full cancellations shall apply, proportionately to the cancelled part of the booking. In the event of failure to appear without prior notification (no-show), the entire booking amount will be invoiced and there shall be no entitlement to a refund.

From 24 hours after registration: CHF 25.–

5. Force Majeure and Disclaimer of Liability

If the event cannot take place or can only take place to a limited extent due to circumstances beyond the control of medtis GmbH (e.g. natural events, strikes or force majeure), there shall be no entitlement to a refund of participation fees or to compensation for any other damages.

6. Hotel Bookings, Liability

medtis GmbH merely arranges hotel bookings and assumes no liability in this regard. Rebookings or cancellations must be clarified directly with the hotel; the terms and conditions of the respective hotel shall apply.

7. Event Website, Liability

medtis GmbH provides the event programme as an intermediary. The authors of the submitted content are solely responsible for its accuracy, completeness and legality.

The layout, structures and logistical content on the event website are subject to medtis' copyright and may only be reused with the express written consent of medtis.

8. Limitation of Liability

medtis assumes no liability for programme and accompanying offers; the respective provider is responsible. Participation in accompanying programmes is always at the participant's own risk.

medtis GmbH shall only be liable in cases of intentional or grossly negligent conduct. For damage to life, body and health, medtis shall be liable in the event of negligent or intentional fault on the part of medtis itself, its legal representatives or vicarious agents.

9. Use and Storage of Data

The data provided will be used exclusively for the processing of the contract and for providing information about events organized by medtis GmbH. In addition, newsletters concerning similar events may be sent to the e-mail addresses provided. At the request of the organizer, data may be disclosed. Participants have the right at any time to have their data blocked, corrected or deleted.

Please note that photographs, video and audio recordings may be made during the congress and may be used for documentation and publication purposes (e.g. website, professional media). By registering and accepting these General Terms and Conditions, participants consent to the use of these recordings.

10. Applicable Law and Place of Jurisdiction

Swiss law shall apply exclusively. The place of jurisdiction is 8700 Küsnacht, Canton of Zurich.

11. Final Provisions

Should individual provisions of these General Terms and Conditions be or become invalid, the validity of the remaining provisions shall remain unaffected. The invalid clause shall be replaced by a provision that comes as close as possible to the economic purpose of the invalid clause.

The processing of data by medtis GmbH shall be carried out in accordance with the applicable Swiss data protection regulations.

Küsnacht, September 2026